

United Bank of India
Lead Bank Division: Head Office
11, Hemanta Basu Sarani
Kolkata : 700 001.

Proceedings/Minutes of the 105th SLBC Meeting for the State of Tripura
Held on 04th July 2013.

The 105th SLBC meeting of Tripura State was held in the Conference Hall no.4, Pragna Bhawan, P.N.Complex, Agartala on July 04,2013 for reviewing the performance of the Banks during the period April 2012 to March 2013. The focus of discussion was on the compliance of the action points that emerged in the last SLBC meeting held on 06th March 2013. The meeting was co-chaired by Sri S.K.Panda, Chief Secretary, Govt. of Tripura and Sri Sanjay Arya, Executive Director, United Bank of India. Shri K.V.Satyanarayan, Additional Chief Secretary, Govt. of Tripura, Shri N.C.Sinha, Principal Secretary, SWSE & RD. Got, Shri L.N.Rokhum, Director, Institutional Finance, Shri A.K.Pandey, General Manager, RBI, Agartala, Shri N. Ramesh, General Manager, NABARD, Md. Abdul Wahid, General Manager, UBI and Convener, SLBC (Tripura) also attended the meeting. Senior level representatives of RBI, Banks and other Govt. Deptts also attended the meeting. A list of participants is enclosed.

At the outset **Shri P. Subuddhi, Dy. General Manager & Chief Regional Manager** of Tripura Region of United Bank of India welcomed the participants to the meeting on behalf of the SLBC and requested **Shri S.K.Panda, Chief Secretary, GoT** to deliver his key note address.

The deliberation of Shri S.K.Panda, Chief Secretary interalia included the following issues:

- i. The Chief Secretary welcomed all the dignitaries and representatives of the Banks and referring to the recent meeting on 11.06.2013 held by Hon'ble Chief Minister of Tripura with the Chairperson & Managing Director of United Bank of India and other major Banks, urged the Bankers to implement the Action Points emerged from that meeting in true spirit. He highlighted the major action points of improving the credit flow to Agricultural Sector and very particularly Kishan Credit Cards. Since the monsoon is on, it is the right time to increase the flow of credit to the Agricultural sector. Linked up with other Govt. sponsored programmes, meticulous implementation of the decisions taken in the meeting will boost the CD ratio to the desired level.
- ii. State Government is quite serious about Direct Benefit Transfer Scheme (DBT) and relentlessly working on it. Bankers are to complete the opening of Bank accounts of the existing beneficiaries and also the future beneficiaries.

- iii. Each of existing and new beneficiaries should get the facility of No-Frill accounts with relaxed KYC norms. In some Branches Branch Managers have reservations in opening accounts of minors. The Controlling offices of the Banks should pass on suitable instructions to the field functionaries for seamless opening of accounts by the beneficiaries of DBT immediately.
- iv. The process of seeding Aadhar number is going on. The Govt. and Banks should work together, CSCs should hold camps for account opening, collecting Aadhar number and arrange for seeding the same.
- v. Opening of Bank Branches in 80 identified locations, installation of 170 ATMs as decided in the meeting of the Hon'ble Chief Minister should be completed by the allottee Banks with utmost priority and State Govt. will take stock of the progress made by the Banks in this regard.

Thereafter, **Shri Sanjay Arya, Executive Director, UBI** was requested to deliver his key note address.

The deliberation of **Shri Arya** interalia included the following issues:

- i. Sri Arya welcomed all the dignitaries of State Government, representatives from the Bank. As mentioned by the Chief Secretary, the major Action Points emerged from the review meeting of Banks' performance with the Hon'ble Chief Minister was highlighted by him as under :
- ii. The flow of credit to Agriculture and other Priority sectors should be increased as per target allotted to each Bank, so that overall CD ratio is increased to 40% by March 2014 and 50% by March 2015.
- iii. 80 locations selected by the State Government for opening brick and mortar branch/USB have already been allocated to different Banks. 5 Branches have already been opened, and remaining 75 locations should be covered by all the Banks within this financial year.
- iv. This year plan for installation of ATM in 170 identified locations has already been distributed amongst the Banks by the SLBC. All major Banks should immediately start working on it so that the ATMs are installed without any delay.
- v. All Banks should take extra efforts to complete the account opening of remaining 12000 beneficiaries of DBT and ensure issuance of Debit Card to all the beneficiaries at the time of opening the account.
- vi. Banks should complete the task of seeding the Aadhar Number into the accounts very quickly. All Branches should put a "Drop Box" in a prominent place of the Banking Hall with a request to the customers to drop the Aadhar number along with Account number under his recorded specimen signature. Banks should take care to seed all the Aadhar Numbers meticulously received from the Drop Box on daily basis.
- vii. Shri Arya also highlighted the achievements of the Banks in different parameters during the period under review including achievements under ACP 2012-2013, CD

Ratio, Advance to different segments of Priority Sector, Advance to Weaker Section, Women beneficiary, Minority Community etc.

Thereafter, with the permission of the chair, **Md. Abdul Wahid, General Manager, UBI** initiated Agenda wise discussion through Power Point Presentation, the summary of which is produced below:

Agenda 1: The House confirmed the proceedings of the 104th SLBC meeting held on 06th March 2013.

Agenda-2: Compliance of Action Points on major decisions of previous SLBC meeting.

- i) **Bankers to make efforts to increase the level of credit delivery to eligible beneficiaries:** The Y-o-Y growth in outstanding Advance (19%) at the end of March 2013 has outpaced deposit growth (17%) which led to increase of CD ratio from 33% as on March 2012 to 34% as on March 2013. The Chief Secretary requested to include the decision taken in the meeting of the Hon'ble Chief Minister on 11.06.2013 to increase the CD ratio to 40% by March 2014 and to 50% by March 2015 should be included the action point.
- ii) Chief Secretary also mentioned that unless the Action plan/strategies evolved by NABARD are given to the branch level the CD ratio will not be achieved.
- iii) **Additional Chief Secretary, Shri K.V.Satyanarayan** while complementing the discussion added that extra efforts or strategies for West Tripura District where CD ration is as low as 27% will not make any difference, if the other districts also, if the CD ratio is not pushed as high as 50% to achieve the overall CD ratio of 40% for the State.
- iv) **A small Committee of Bankers under the leadership of NABARD should conduct a survey with live KCC to verify the compliance level.** : RBI has conducted necessary survey on Live KCC to verify whether the scale of finance has been followed, fund release by banks and its end-use. The report is expected to be tabled very soon.

As requested by the Chief Secretary, **General Manager, RBI, Shri A.K.Pandey** informed the House salient features of the RBI survey that certain Banks instead of 5 years rollover of KCC, sanctioned yearly limit. Since the KCC is a 5 years instrument, deviation creates confusion in calculating coverage of borrower wise KCC in a particular year. In certain cases it was observed that Scale of Finance has not been adhered to. The average KCC sanctioned by Tripura Gramin Bank and Tripura State Co-operative Bank is very low, which the Sponsoring Bank should take care of.

The Chief Secretary requested the Director of Institutional Finance, Shri L.N.Rokhum to hold Block level meetings with the Bankers in the next 2 months to explain all stake holders to implement the KCC in letter and spirit, the farmers should be guided to avail investment credit / fishery loans under KCC which will

boost the credit off take considerably under KCC and lead to increase average disbursement in KCC.

- v) **Banks to cover the fisheries segment under KCC finance :** All eligible fish farmers would be covered under KCC from this year. A common Application Form has been designed by the SLBC. Additional Chief Secretary added that there is a vast scope for fisheries in Tripura since the demand is very high. April to August is the real time for financing fish farmers. He also mentioned that out of 633 proposals sponsored by the Fishery Deptt, Banks have partly disbursed only 107 cases which is very poor performance. Each Banks should sanction and disburse 30-40 fish farmers under KCC which will boost up the CD ratio and flow of credit to Agriculture very positively.
- vi) **The left out forest land and Pattaholders are to be financed under KCC during 2013-14:** Modalities have been finalized for financing the Patta Holders, Scale of Finance has been finalized. Upto March 2013, KCCs have been issued to 25718 Pattaholders.
- vii) **The Banks to expedite opening of Branches at the remaining centres allotted to them during the year 2011-12:** Out of 80 allotted locations to different Banks, present status of branch opening has been reviewed by the Chief Secretary Bank wise with all individual Banks. Out of 52 centres identified earlier, still 6 branches are yet to be opened (Chellagang-TGB, Paschim Hampui-TGB/Tuichandrai, Baganbazar, Bhaterbazar, & Tirthamukh-TSCB). These branches should be opened by September 2013.
The Chief secretary requested the RBI look into the aspects of branch opening and all the 80 centres should be covered during this year. He also summed up that every cluster of 4-5 Panchayats should have one Bank branch with ATM facility. BC model should be properly activated to give door to door services.
- viii) **Installation of STM in allotted 170 centres :** Identified locations have already allocated to different Banks. If FIS fails to open the ATMs, Banks should work out either Opex or Capex model and will have to ensure installation of ATM very quickly. The model of State Bank of India, which installed ATM at Anandabazar and working with an average hit of 300 per day, should be replicated by other Banks. SBI should prepare a Note on ATM technology they adopted and circulate amongst the Banks to take individual efforts in this regard.
- ix) **LDMs should allocate Wards of the Municipal Areas amongst the Banks for urban financial inclusion :** Allocation has already been made.
- x) **All Banks to complete opening of Accounts for all beneficiaries under DBT.:** So far list of beneficiaries received : 52,197, out of which 40,551 accounts have been opened. Remaining 11646 beneficiaries accounts should be opened by the Banks in camp mode immediately. Debit Card has been issued only in 4242 account holders.

Debit Cards should be issued to all existing beneficiaries and the future beneficiaries while open the accounts.

- xi) **All Financial Literacy Centres and Rural Branches are to organize outdoor Financial Literacy Camps at least once in a month.:** Upto March in 45 blocks, 139 Financial Literacy Camps have been conducted. Rural Branches have conducted 23 Financial Literacy Camps. Additional Chief Secretary requested the Director of Institutional Finance to ensure one round of FLC in all the 45 Blocks in the State.

Agenda- 3:

1) Progress in extension of banking facility as per Financial Inclusion Plan :

The Banks have already set up banking outlets in all 419 villages having population of 2000 and more largely through BC model.(5 Branches. 414 BC). 619 villages with population of less than 2000 are mostly covered by BC models.

2) Progress in opening of branches in under banked districts as per strategy and guidelines on Financial Inclusion issued by Department of Financial Services, Ministry of Finance, GoI:

Out of 27 villages of under banked districts, upto March 2013, Banks have opened 24 Brick and Mortar Branches. Out of the remaining 3, TGB will open branch at Chellagang shortly, UBI has already opened a branch at Chakmaghat which is about 1 KM away from identified Uttar Gokulnagar. The village Central Catchment is no longer in existence.

3) Opening of at least one account per family : The member banks have been advised` to open SB a/cs in their service areas in villages and allotted wards in urban areas. The Banks have reportedly covered 98% of the total Households.

4) Coverage of RSETIs : Pursuant to the decision of the 103 rd SLBC held on 05.01.2013, it was decided that all 8 Districts of Tripura would be covered by 5 RSETIs as under:

sl	RSETIS in the district	Additional district to be covered
1	West Tripura	Khowai
2	Sepahijala	x
3	Gomati	South Tripura
4	Dhalai	x
5	Unakoti	North Tripura.

Agenda-4 :

Achievement under Annual Credit Plan : The House reviewed the overall achievement of 95% of the target while the achievement under Agricultural Sector is 76%. 83% of the target under Priority Sector has been achieved.

Agenda-5:

Performance of the Banks in Key areas : The House noted the progress and growth achieved by the Banks in Deposit (17%) and Advance (19%) and also the CD ratio. The House

also noted the progress under Agricultural Loans, MSME, Other priority Sector and loans to Weaker Section, Minority Community, SC/ST and Women entrepreneurs.

Agenda : 6 :

Recovery of Loans : Overall Recovery percentage in respect of three broad sectors, viz. Agriculture, MSME and Other Prised as on 31.03.2013 stands at 54%, against an achievement of 53% as on March 2012. There was no sign of any improvement in recovery under Schematic lending. Recovery in SJSRY is 20%, SGSY is 22% PMRY is 17%, though recovery in PMEGP is 52%. Shri Arya requested all Banks to be very active for recovery and sought support from the State Machineries also to improve the position. Certificate Cases under PDR as on 31.03.2013 is pending in 2841 cases, while during the year recovery made through PDR is in 41 cases only.

Agenda 7 :

Position of NPA in the State:

During the last three years NPA had gone up from Rs.154.01 crore to Rs.251.92 crore which is 5.48% of the Gross Advance. Md. Abdul Wahid, General Manager & Convener SLBC, Tripura informed the House that outstanding balance of technically written off accounts in the State was 243.97 crore which if added with the outstanding of NPA, the amount of NPA would be Rs.495.89 crore which is as high as 11% of the gross advance. The House noted his observations.

Agenda 8:

CD Ratio of the Banks in Tripura: The issues of CD ratio have been discussed earlier. CD ratio of 57% is the highest in Khowai District, as against 27% the lowest in West Tripura District. As per recommendation of the Expert Group on CD Ratio, Special Sub-Committee of DCC in West Tripura district has already been formed to monitor the CD ratio. The Special Sub Committee should draw up a Monitorable Action Plan and targets given to Banks under ACP, distributed by the Banks to the Branches should be monitored regularly and corrective measures should be initiated branch wise to achieve the CD ratio.

Agenda 9 :

Flow of Credit to Agricultural sector.

The position of credit disbursement to Agriculture against the Annual Credit Plan has come down to 76% as against 94% of achievement in the year 2012. However, in this context, it may be noted that target under Agriculture has been increased by 105% during the year 2012-13. As on 31st March 2013, outstanding in KCC for the State as a whole stood at Rs.562.00 Crore with number of farmers at 329300.

Accordingly the average limit per KCC comes to Rs.17000/-. The State Government desires that the average should be increased to Rs.40,000/- Under the new Annual Credit Plan thrust has been given on KCC.

All Banks should take immediate actions for issuance of Smart Card/Rupay Card to all KCC borrowers. Fishery also should be covered under KCC as investment loan to boost up Agricultural Loans.

Agenda 10:

Performance under Employment Generation Schemes for the programme year 2012-

13. The House reviewed the progress on SGSY, Swavalamban, PMEGP, SJSRY schemes. The target for SGSY has been achieved, PMEGP also has been achieved. But in SJSRY, against a target of 508 cases, sponsored only 429 cases, sanctioned only 224 cases and disbursement has been made in 172 cases only. All Banks should take immediate action for the disbursement of all sanctioned cases.

Agenda 11

Financing Mini Dairy and Fisheries Schemes:

- (i) **Mini Dairy Scheme :** The House reviewed the Progress in Mini Dairy Schemes. Out of the sanctioned 161 cases for Rs.157.48 lac, disbursement has been made in 160 cases for Rs.141.42 lac.
- (ii) **Financing Fisheries sector :** Out of 633 sponsored cases, only 187 cases were sanctioned. But disbursement was made in only 107 cases. The poor performance in this sector has been pointed out for immediate corrective actions by all the Controlling offices of the Banks.

Agenda : 12

Education Loan : The Bank wise target for Education Loan for the financial year 2013-14 as fixed by the Govt. of India has been approved by the House. The target has been fixed at 2924 cases with loan outlay of Rs.69.85 crore as against last year's target of Rs.60.74 crore. The disbursement in Education Loan during the year 2012-13 stands at Rs.565.66 with a growth of 23 % over the disbursement of last year.

Agenda 13

SME financing & bottleneck thereof.

Some of the problems faced by the entrepreneurs in the State have been discussed and remedial measures also have been suggested, which was considered by the House.

Agenda 14

Timely submission of Data by Banks.

In the context of RBI directives that the SLBC meetings are to be held within 45 days of the end of the quarter, all Banks are requested for timely submission of SLBC data to the SLBC.

Agenda 15

- i) **Payment of Govt. Grants through electronic mode** : The DBT is all set to take off in the four districts, viz. West Tripura, Khowai, North Tripura and Dhalai soon. All Banks are to complete account opening on war footing through Camp mode of all the beneficiaries. LDMs are to obtain remaining list of the beneficiaries and allot them to the Banks for ensuring prompt account opening. The LDMs should monitor the account opening of the Banks on daily basis.
- ii) **Automation of State Govt. Treasuries** : The State Govt. representative was impressed upon to look into the matter as the issue is being pursued by DFS, MoF, GoI at frequent interval and no progress could be reported to them.

After threadbare discussion the following **major Action Points** emerged from the meeting.

- In order to contribute towards improvement of CD ratio of the State, all Banks operating in Tripura should ensure improved Credit Delivery in Agriculture and Allied Activities with a special focus on KCC mode of credit delivery. Among the Sub-sector, stress may be laid on Fishery, Animal Husbandry, Horticulture etc since it is felt that potential for credit expansion exists in these areas. **(Action :All Banks)**
- The sector wise target under ACP are to be apportioned Sub-sector wise amongst the Banks and the Banks should allocate the targets under each sub sector to its branches and progress in credit disbursement should be monitored in DCC/DLRC and BLBC. **(Action : SLBC convener, All Banks)**
- Special Sub Committee on CD ratio for West Tripura District should finalise the strategy and implement the same aggressively to increase the CD ratio of the District. The other District should make endeavour to increase the CD ratio to 50% or more so that overall CD ratio of 40% for the State is achieved by March 2014. **(Action : All Banks)**
- A camp approach of Credit Delivery and Recovery may help in improving the CD ratio and recovery also. **(Action : All Banks & Line Deptt. of State Govt.)**
- Accounts should be opened by all Banks in Camp Mode for the remaining beneficiaries of DBT, list of which has been received by the LDMs. LDMs should monitor the account opening by the Branches and take immediate action if required. LDMs should obtain the list of the beneficiaries from the District Magistrate for the remaining beneficiaries and distribute them to Banks for opening Accounts promptly. **(All Banks, LDMs)**
- Seeding of UID/Aadhar number should continue side by side by the Banks. All Branches should put a "Drop Box" in a prominent place of the Banking Hall with a request to the customers to drop the Aadhar number along with Account number under his recorded specimen signature. Banks should take care to seed all the Aadhar Numbers meticulously received from the Drop Box on daily basis. **(Action : ALL Banks)**

- All Banks should issue Debit Cards to the DBT beneficiaries at the time of opening the Account. **(All Banks)**
- Banks are to expedite opening of Brick & mortar branch /USB to 80 identified locations according to the allotment made by the SLBC and the process should be completed by September 2013. **(Action : All Banks)**
- As regard to opening of 170 ATMs, the Banks are to take care of all technical issues and ensure the opening of the ATMs by taking initiative, without depending on the vendor FIS. For Tripura Gramin Bank, the sponsoring Bank should take the responsibility for installation of ATMs. **(Action : All Banks)**
- Banks are to clear dues/arrears in respect of security cover provided by the State Govt. to protect the Currency Chests. However, Govt. has agreed to provide free security to only Kamalpur & Kanchanpur Currency Chests.**(Action : All Banks.)**

Vote of Thanks.

Thereafter, Shri P. Paul, AGM, SBI extended vote of Thanks to all the dignitaries present in the meeting. He also thanked all the participants for important contribution they have made in the deliberations. Obviously the main focus will be on implementation of DBT by opening Bank accounts for all beneficiaries, opening of Bank branches in unbanked villages, installation of ATMs in DBT districts.

XXXXXXX

United Bank of India
Lead Bank Division: Head Office
11, Hemanta Basu Sarani
Kolkata : 700 001.

Proceedings/Minutes of the 105th SLBC Meeting for the State of Tripura
Held on 04th July 2013.

The 105th SLBC meeting of Tripura State was held in the Conference Hall no.4, Pragna Bhawan, P.N.Complex, Agartala on July 04,2013 for reviewing the performance of the Banks during the period April 2012 to March 2013. The focus of discussion was on the compliance of the action points that emerged in the last SLBC meeting held on 06th March 2013. The meeting was co-chaired by Sri S.K.Panda, Chief Secretary, Govt. of Tripura and Sri Sanjay Arya, Executive Director, United Bank of India. Shri K.V.Satyanarayan, Additional Chief Secretary, Govt. of Tripura, Shri N.C.Sinha, Principal Secretary, SWSE & RD. GoT, Md. Abdul Wahid, General Manager, UBI and Convener, SLBC (Tripura), Shri L.N.Rokhum, Director, Institutional Finance, Shri A.K.Pandey, General Manager, RBI, Agartala, Shri N. Ramesh, General Manager, NABARD, also attended the meeting. Senior level representatives of RBI, Banks and other Govt. Deptts also attended the meeting. A list of participants is enclosed.

At the outset **Shri P. Subuddhi, Dy. General Manager & Chief Regional Manager** of Tripura Region of United Bank of India welcomed the participants to the meeting on behalf of the SLBC and requested **Shri S.K.Panda, Chief Secretary, GoT** to deliver his key note address.

The Chief Secretary welcomed all the dignitaries and representatives of the Banks. He referred to the recent meeting on 11.06.2013 held by Hon'ble Chief Minister of Tripura with the Chairperson & Managing Director of United Bank of India and other major Banks, and urged the Bankers to implement the Action Points emerged from that meeting in true spirit. His deliberation, interalia, includes the following points.

- CD ratio of the State is very poor and stagnant, which should be improved by enhancing credit flow to Agricultural Sector, very particularly through Kisan Credit Card, linked up with other Govt. sponsored programmes.
- State Government is quite serious about Direct Benefit Transfer Scheme (DBT) and relentlessly working on it. Bankers are to complete the opening of Bank accounts of the existing beneficiaries and also the future beneficiaries.
- Each of existing and new beneficiaries should get the facility of No-Frill accounts with relaxed KYC norms. In some Branches Branch Managers have reservations in opening accounts of minors. The Controlling offices of the Banks should pass on suitable

instructions to the field functionaries for seamless opening of accounts by the beneficiaries of DBT immediately.

- The process of seeding Aadhar number is going on. The Govt. and Banks should work together, CSCs should hold camps for account opening, collecting Aadhar number and arrange for seeding the same.
- Opening of brick & mortar Branch/ Ultra Small Branch in 80 identified locations, installation of 170 ATMs as decided in the meeting of the Hon'ble Chief Minister should be completed by the allottee Banks with utmost priority and State Govt. will take stock of the progress made by the Banks in this regard.

Shri Sanjay Arya, Executive Director, UBI welcomed all the participants **Shri Arya** highlighted the following issues in his key note address.

- The flow of credit to Agriculture and other Priority sectors should be increased as per target allotted to each Bank, so that overall CD ratio is increased to 40% by March 2014 and 50% by March 2015 as desired by the Hon'ble Chief Minister during his meeting on 11.06.2013 with the Chairperson & Managing Director of United Bank of India and representatives from other major Banks.
- 80 locations selected by the State Government for opening brick and mortar branch/USB have already been allocated to different Banks. 5 Branches have already been opened, and remaining 75 locations should be covered by all the Banks within this financial year.
- This year plan for installation of ATM in 170 identified locations has already been distributed amongst the Banks by the SLBC. All major Banks should immediately start working on it so that the ATMs are installed without any delay.
- All Banks should take extra efforts to complete the account opening of remaining 12000 beneficiaries of DBT and ensure issuance of Debit Card to all the beneficiaries at the time of opening the account.
- Banks should complete the task of seeding the Aadhar Number into the accounts very quickly. All Branches should put a "Drop Box" in a prominent place of the Banking Hall with a request to the customers to drop the Aadhar number along with Account number under his recorded specimen signature. Banks should take care to seed all the Aadhar Numbers meticulously received from the Drop Box on daily basis.
- Shri Arya also highlighted the achievements of the Banks in different parameters during the period under review including achievements under ACP 2012-2013, CD Ratio, Advance to different segments of Priority Sector, Advance to Weaker Section, Women beneficiary, Minority Community etc.
- Overall target under Agriculture in the ACP for 2012-13 has been increased by 117.58% over the achievement made during 2011-12. (Target for 2012-13:77782.45

lac, achievement during 2011-12: Rs.35747.99 lac).But 76% of the target under Agriculture has been achieved by all Banks

- The achievement under Total Priority sector remains to be 83%, while the target for 2012-13 has been increased by 45% over the achievement of 2011-12.

Thereafter, with the permission of the chair, **Md. Abdul Wahid, General Manager, UBI** initiated Agenda wise discussion through Power Point Presentation, the summary of which is produced below:

Agenda 1: The House confirmed the proceedings of the 104th SLBC meeting held on 06th March 2013.

Agenda-2: Compliance of Action Points on major decisions of previous SLBC meeting.

- xii) **Bankers to make efforts to increase the level of credit delivery to eligible beneficiaries:** The Y-o-Y growth in outstanding Advance (19%) at the end of March 2013 has outpaced deposit growth (17%) which led to increase of CD ratio from 33% as on March 2012 to 34% as on March 2013. The Chief Secretary requested to include the decision taken in the meeting of the Hon'ble Chief Minister on 11.06.2013 to increase the CD ratio to 40% by March 2014 and to 50% by March 2015 should be included the action point.
- xiii) Chief Secretary also mentioned that unless the Action plan/strategies evolved by NABARD are given to the branch level the CD ratio will not be achieved.
- xiv) **Additional Chief Secretary, Shri K.V.Satyanarayan** while complementing the discussion added that extra efforts or strategies for West Tripura District where CD ration is as low as 27% will not make any difference, if the other districts also, if the CD ratio is not pushed as high as 50% to achieve the overall CD ratio of 40% for the State.
- xv) **A small Committee of Bankers under the leadership of NABARD should conduct a survey with live KCC to verify the compliance level.** : RBI has conducted necessary survey on Live KCC to verify whether the scale of finance has been followed, fund release by banks and its end-use. The report is expected to be tabled very soon.

As requested by the Chief Secretary, **General Manager, RBI, Shri A.K.Pandey** informed the House salient features of the RBI survey that certain Banks instead of 5 years rollover of KCC, sanctioned yearly limit. Since the KCC is a 5 years instrument, deviation creates confusion in calculating coverage of borrower wise KCC in a particular year. In certain cases it was observed that Scale of Finance has not been adhered to. The average KCC sanctioned by Tripura Gramin Bank and Tripura State Co-operative Bank is very low, which the concerned Bank should take care of.

The Chief Secretary requested the Director of Institutional Finance, Shri L.N.Rokhum to hold Block level meetings with the Bankers in the next 2 months to explain all stake holders to implement the KCC in letter and spirit, the farmers should be guided to avail investment credit / fishery loans under KCC which will boost the credit off take considerably under KCC and lead to increase average disbursement in KCC.

- xvi) **Banks to cover the fisheries segment under KCC finance** : All eligible fish farmers would be covered under KCC from this year. A common Application Form has been designed by the SLBC. Additional Chief Secretary added that there is a vast scope for fisheries in Tripura since the demand is very high. April to August is the real time for financing fish farmers. He also mentioned that out of 633 proposals sponsored by the Fishery Deptt, Banks have partly disbursed only 107 cases which is very poor performance. Each Banks should sanction and disburse 30-40 fish farmers under KCC which will boost up the CD ratio and flow of credit to Agriculture very positively.
- xvii) **The left out forest land and Pattaholders are to be financed under KCC during 2013-14**: Modalities have been finalized for financing the Patta Holders, Scale of Finance has been finalized. Upto March 2013, KCCs have been issued to 25718 Pattaholders.
- xviii) **The Banks to expedite opening of Branches at the remaining centres allotted to them during the year 2011-12**: Out of 80 allotted locations to different Banks, present status of branch opening has been reviewed by the Chief Secretary Bank wise with all individual Banks. Out of 52 centres identified earlier, still 6 branches are yet to be opened (Chellagang-TGB, Paschim Hampui-TGB/ Tuichandrai, Baganbazar, Bhaterbazar, & Tirthamukh-TSCB). These branches should be opened by September 2013.
- The Chief secretary requested the RBI** look into the aspects of branch opening and all the 80 centres should be covered during this year. He also summed up that every cluster of 4-5 Panchayats should have one Bank branch with ATM facility. BC model should be properly activated to give door to door services.
- xix) **Installation of ATM in allotted 170 centres** : Identified locations have already allocated to different Banks. If FIS fails to open the ATMs, Banks should work out either Opex or Capex model and will have to ensure installation of ATM very quickly. The model of State Bank of India, which installed ATM at Anandabazar and working with an average hit of 300 per day, should be replicated by other Banks. SBI should prepare a Note on ATM technology they adopted and circulate amongst the Banks to take individual efforts in this regard.
- xx) **LDMs should allocate Wards of the Municipal Areas amongst the Banks for urban financial inclusion** : Allocation has already been made.

- xxi) **All Banks to complete opening of Accounts for all beneficiaries under DBT.:**
So far list of beneficiaries received : 52,197, out of which 40,551 accounts have been opened. Remaining 11646 beneficiaries accounts should be opened by the Banks in camp mode immediately. Debit Card has been issued only in 4242 account holders. Debit Cards should be issued to all existing beneficiaries and the future beneficiaries while open the accounts.
- xxii) **All Financial Literacy Centres and Rural Branches are to organize outdoor Financial Literacy Camps at least once in a month.:** Upto March in 45 blocks, 139 Financial Literacy Camps have been conducted. Rural Branches have conducted 23 Financial Literacy Camps. Additional Chief Secretary requested the Director of Institutional Finance to ensure one round of FLC in all the 45 Blocks in the State.

Agenda- 3:

5) Progress in extension of banking facility as per Financial Inclusion Plan :

The Banks have already set up banking outlets in all 419 villages having population of 2000 and more largely through BC model.(5 Branches. 414 BC). 619 villages with population of less than 2000 are mostly covered by BC models.

6) Progress in opening of branches in under banked districts as per strategy and guidelines on Financial Inclusion issued by Department of Financial Services, Ministry of Finance, GoI:

Out of 27 villages of under banked districts, upto March 2013, Banks have opened 24 Brick and Mortar Branches. Out of the remaining 3, TGB will open branch at Chellagang shortly, UBI has already opened a branch at Chakmaghat which is about 1 KM away from identified Uttar Gokulnagar. The village Central Catchment is no longer in existence.

7) Opening of at least one account per family :

The member banks have been advised` to open SB a/cs in their service areas in villages and allotted wards in urban areas. The Banks have reportedly covered 98% of the total Households.

8) Coverage of RSETIs :

Pursuant to the decision of the 103 rd SLBC held on 05.01.2013, it was decided that all 8 Districts of Tripura would be covered by 5 RSETIs as under:

sl	RSETIS in the district	Additional district to be covered
1	West Tripura	Khowai
2	Sepahijala	x
3	Gomati	South Tripura
4	Dhalai	x
5	Unakoti	North Tripura.

Agenda-4 :

Achievement under Annual Credit Plan : The House reviewed the overall achievement of 95% of the target while the achievement under Agricultural Sector is 76%. 83% of the target under Priority Sector has been achieved.

Agenda-5:

Performance of the Banks in Key areas : The House noted the progress and growth achieved by the Banks in Deposit (17%) and Advance (19%) and also the CD ratio. The House also noted the progress under Agricultural Loans, MSME, Other priority Sector and loans to Weaker Section, Minority Community, SC/ST and Women entrepreneurs.

Agenda : 6 :

Recovery of Loans : Overall Recovery percentage in respect of three broad sectors, viz. Agriculture, MSME and Other Prised as on 31.03.2013 stands at 54%, against an achievement of 53% as on March 2012. There was no sign of any improvement in recovery under Schematic lending. Recovery in SJSRY is 20%, SGSY is 22% PMRY is 17%, though recovery in PMEGP is 52%. Shri Arya requested all Banks to be very active for recovery and sought support from the State Machineries also to improve the position. Certificate Cases under PDR as on 31.03.2013 is pending in 2841 cases, while during the year recovery made through PDR is in 41 cases only.

Agenda 7 :

Position of NPA in the State:

During the last three years NPA had gone up from Rs.154.01 crore to Rs.251.92 crore which is 5.48% of the Gross Advance. Md. Abdul Wahid, General Manager & Convener SLBC, Tripura informed the House that outstanding balance of technically written off accounts in the State was 243.97 crore which if added with the outstanding of NPA, the amount of NPA would be Rs.495.89 crore which is as high as 11% of the gross advance. The House noted his observations.

Agenda 8:

CD Ratio of the Banks in Tripura: The issues of CD ratio have been discussed earlier. CD ratio of 57% is the highest in Khowai District, as against 27% the lowest in West Tripura District. As per recommendation of the Expert Group on CD Ratio, Special Sub-Committee of DCC in West Tripura district has already been formed to monitor the CD ratio. The Special Sub Committee should draw up a Monitorable Action Plan and targets given to Banks under ACP, distributed by the Banks to the Branches should be monitored regularly and corrective measures should be initiated branch wise to achieve the CD ratio.

Agenda 9 :

Flow of Credit to Agricultural sector.

The position of credit disbursement to Agriculture against the Annual Credit Plan has come down to 76% as against 94% of achievement in the year 2012. However, in this context, it may be noted that target under Agriculture has been increased by 105% during the year 2012-13. As on

31st March 2013, outstanding in KCC for the State as a whole stood at Rs.562.00 Crore with number of farmers at 329300.

Accordingly the average limit per KCC comes to Rs.17000/-. The State Government desires that the average should be increased to Rs.40,000/- Under the new Annual Credit Plan thrust has been given on KCC.

All Banks should take immediate actions for issuance of Smart Card/Rupay Card to all KCC borrowers. Fishery also should be covered under KCC as investment loan to boost up Agricultural Loans.

Agenda 10:

Performance under Employment Generation Schemes for the programme year 2012-13. The House reviewed the progress on SGSY, Swavalamban, PMEGP, SJSRY schemes. The target for SGSY has been achieved, PMEGP also has been achieved. But in SJSRY, against a target of 508 cases, sponsored only 429 cases, sanctioned only 224 cases and disbursement has been made in 172 cases only. All Banks should take immediate action for the disbursement of all sanctioned cases.

Agenda 11

Financing Mini Dairy and Fisheries Schemes:

- (iii) **Mini Dairy Scheme :** The House reviewed the Progress in Mini Dairy Schemes. Out of the sanctioned 161 cases for Rs.157.48 lac, disbursement has been made in 160 cases for Rs.141.42 lac.
- (iv) **Financing Fisheries sector :** Out of 633 sponsored cases, only 187 cases were sanctioned. But disbursement was made in only 107 cases. The poor performance in this sector has been pointed out for immediate corrective actions by all the Controlling offices of the Banks.

Agenda : 12

Education Loan : The Bank wise target for Education Loan for the financial year 2013-14 as fixed by the Govt. of India has been approved by the House. The target has been fixed at 2924 cases with loan outlay of Rs.69.85 crore as against last year's target of Rs.60.74 crore. The disbursement in Education Loan during the year 2012-13 stands at Rs.565.66 with a growth of 23 % over the disbursement of last year.

Agenda 13

SME financing & bottleneck thereof.

Some of the problems faced by the entrepreneurs in the State have been discussed and remedial measures also have been suggested, which was considered by the House.

Agenda 14

Timely submission of Data by Banks.

In the context of RBI directives that the SLBC meetings are to be held within 45 days of the end of the quarter, all Banks are requested for timely submission of SLBC data to the SLBC.

Agenda 15

- iii) **Payment of Govt. Grants through electronic mode** : The DBT is all set to take off in the four districts, viz. West Tripura, Khowai, North Tripura and Dhalai soon. All Banks are to complete account opening on war footing through Camp mode of all the beneficiaries. LDMs are to obtain remaining list of the beneficiaries and allot them to the Banks for ensuring prompt account opening. The LDMs should monitor the account opening of the Banks on daily basis.
- iv) **Automation of State Govt. Treasuries** : The State Govt. representative was impressed upon to look into the matter as the issue is being pursued by DFS, MoF, GoI at frequent interval and no progress could be reported to them.

After threadbare discussion the following **major Action Points** emerged from the meeting.

- In order to contribute towards improvement of CD ratio of the State, all Banks operating in Tripura should ensure improved Credit Delivery in Agriculture and Allied Activities with a special focus on KCC mode of credit delivery. Among the Sub-sector, stress may be laid on Fishery, Animal Husbandry, Horticulture etc since it is felt that potential for credit expansion exists in these areas. **(Action :All Banks)**
- The sector wise target under ACP are to be apportioned Sub-sector wise amongst the Banks and the Banks should allocate the targets under each sub sector to its branches and progress in credit disbursement should be monitored in DCC/DLRC and BLBC. **(Action : SLBC convener, All Banks)**
- Special Sub Committee on CD ratio for West Tripura District should finalise the strategy and implement the same aggressively to increase the CD ratio of the District. The other District should make endeavour to increase the CD ratio to 50% or more so that overall CD ratio of 40% for the State is achieved by March 2014. **(Action : All Banks)**
- A camp approach of Credit Delivery and Recovery may help in improving the CD ratio and recovery also. **(Action : All Banks & Line Deptt. of State Govt.)**
- Accounts should be opened by all Banks in Camp Mode for the remaining beneficiaries of DBT, list of which has been received by the LDMs. LDMs should monitor the account opening by the Branches and take immediate action if required. LDMs should obtain the list of the beneficiaries from the District Magistrate for the remaining beneficiaries and distribute them to Banks for opening Accounts promptly. **(All Banks, LDMs)**
- Seeding of UID/Aadhar number should continue side by side by the Banks. All Branches should put a "Drop Box" in a prominent place of the Banking Hall with a request to the customers to drop the Aadhar number along with Account number under his recorded specimen signature. Banks should take care to seed all the Aadhar

Numbers meticulously received from the Drop Box on daily basis.**(Action : ALL Banks)**

- All Banks should issue Debit Cards to the DBT beneficiaries at the time of opening the Account. **(All Banks)**
- Banks are to expedite opening of Brick & mortar branch /USB to 80 identified locations according to the allotment made by the SLBC and the process should be completed by September 2013. **(Action : All Banks)**
- As regard to opening of 170 ATMs, the Banks are to take care of all technical issues and ensure the opening of the ATMs by taking initiative, without depending on the vendor FIS. For Tripura Gramin Bank, the sponsoring Bank should take the responsibility for installation of ATMs. **(Action : All Banks)**
- Banks are to clear dues/arrears in respect of security cover provided by the State Govt. to protect the Currency Chests. However, Govt. has agreed to provide free security to only Kamalpur & Kanchanpur Currency Chests.**(Action : All Banks.)**

Vote of Thanks.

Thereafter, Shri P. Paul, AGM, SBI extended vote of Thanks to all the dignitaries present in the meeting. He also thanked all the participants for important contribution they have made in the deliberations. Obviously the main focus will be on implementation of DBT by opening Bank accounts for all beneficiaries, opening of Bank branches in unbanked villages, installation of ATMs in DBT districts.

XXXXXXX